



LIMPOPO

PROVINCIAL GOVERNMENT

REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF SOCIAL DEVELOPMENT

BASKET OF SERVICES IN RESIDENTIAL FACILITIES

1. INTRODUCTION

Services to Older Persons affect older persons in the society and as such programmes in the sector must respond to needs of all sectors. The service package is aimed at identifying services older persons and conditions thereof.

2. PURPOSE

To provide integrated developmental social welfare services to the poor and vulnerable in partnership with stakeholders and civil society organizations.

3. RIGHTS OF OLDER PERSONS IN RESIDENTIAL FACILITIES

- ♣ appoint a representative to act on his or her behalf.
- ♣ have reasonable access to assistance and visitation.
- ♣ keep and use personal possessions.
- ♣ have access to basic care.
- ♣ be informed about the financial status of the residential facility and changes in management.
- ♣ participate in social, religious and community activities of his or her choice.
- ♣ privacy
- ♣ his or her own physician if he or she can afford it.
- ♣ be given at least 30 days' notice of a proposed transfer or discharge.

4. LEGISLATIVE FRAMEWORK

International instruments

- The Madrid Plan of Action 2002,
- World Health Organization Declaration on the Rights of Older Persons

National instruments

- Older persons Act no 13 of 2006
- Non-Profit Organizations Act, 1997 (Act no. 71 of 1997)
- South African Policy for Older Persons

Guidelines

- Minimum Norms and Standards for Residential Facilities
- Monitoring and Assessment for Services to Older Persons

5. TYPES RESIDENTIAL CARE FACILITIES

- ♣ Independent living
- ♣ Assisted living.
- ♣ Frail care

6. BASKET OF SERVICES IN RESIDENTIAL FACILITIES

- ♣ 24 Hour care and support services to frail older persons and older persons who need special attention.
- ♣ Care and supervision services to older persons with dementia and other mental related conditions requires special measures like, therapy and explicit labelling of the environment.
- ♣ Rehabilitation services
- ♣ Public Education on ageing issues, including dementia.
- ♣ Counselling services
- ♣ provision for temporary accommodation of older persons at risk
- ♣ Implementation and monitoring of outreach programmes

- ♣ Respite care – This is a temporary relief service to family members or any person taking care of a frail older person. The older person will be admitted for a short period only e.g., when the family wants to go on holiday.
- ♣ Training of volunteer's care givers
- ♣ Sport and recreational activities

7. SERVICES RENDERED

- ♣ 24-hour care and support services
- ♣ Training of service providers
- ♣ Provision of Meals
- ♣ Recreational activities
- ♣ Laundry services
- ♣ Library services

8. PROPOSED INDICATORS

Indicator	Activity
Number of older persons provided with 24-hour care	Feeding Dressing Grooming Saloon
Number of older persons provided with nutritional meals	Provision of balanced meals
Number of older persons provided with counselling and referrals,	Bereavement Counselling Trauma Counselling Support groups
Number of older Persons reached through Recreational opportunities	Cultural Activities Indoor and outdoor games Library services Sports Activities Physical exercises
Number of older Persons reached through information awareness campaigns	Conduct Awareness campaigns on rights of older persons, abuse, health and lifestyle aspects e.g. Dementia, HIV and AIDS
Number of older persons provided with laundry services	Washing and Ironing

9. TARGET GROUP

Target group for services to older persons is 60 years and above male and female.

10. REGISTRATION PROCESS

- ♣ Organisations rendering services to older persons should be registered in terms Older Persons Act no 13 of 2006
- ♣ Organisations rendering services to older persons should be registered in terms of Non-Profit Organisations

Compiled by : Programme Manager