



LIMPOPO
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF
SOCIAL DEVELOPMENT

Service Specification

Specification Title:

Victim Empowerment Programme

1 Background

1.1 Population or community need

South Africa is characterized by high levels of crime and victimization. Unacceptably high levels of crime, especially serious and violent crime, result in people in South Africa, especially vulnerable groups such as women, children, older persons, persons with disabilities, the LGBTIQ+ persons living in fear and feeling unsafe. It also impacts negatively on the country's economic development undermines the wellbeing of people and hinders their ability to achieve their potential

The President launched the country's National Strategic Plan on Gender-Based Violence and Femicide, (NSP GBVF 2020-2030) in March 2020 which sets out to provide a cohesive strategic framework to guide the country's national response to the GBVF crisis. The NSP on GBVF aims to provide a multi-sectoral, coherent strategic policy and programming framework to strengthen a coordinated national response to the crisis of Gender Based Violence and Femicide by the government of South Africa and the country as a whole. The strategy seeks to further address the needs and challenges faced by all, especially women across age, sexual orientation, sexual and gender identities; and specific groups such as elderly women, women who live with disability, migrant women and trans women, affected and impacted by the gender-based violence scourge in South Africa.

The Victim Empowerment Programme focuses on victim-centered approach to crime and strives towards developing knowledge of victim issues, strengthening resources, addressing needs of the victims, and stimulating volunteer participation, prevention of secondary victimization.

1.2 Population- and community-level outcomes or results

Gender-based violence and femicide continues to be rampant in South Africa, spanning across ages, in urban and rural areas, across all communities, across genders, across classes and, all forms of social markers, and in both private and public spheres. The country continues to be constantly confronted with the brutality of gender-based violence and femicide meted out against women, children, older persons and LGBTQIA+ persons. It is key to find ways to ensure that a meaningful impact is made, blockages and impediments are addressed and efforts are fast tracked, widened, deepened and scaled up, as appropriate.

It is therefore critical that funding in the upcoming cycle focuses on programmes that will aim at reducing the scourge of gender based violence and Femicide through prevention, response care and support as well as healing in the country.

Envisaged Outcomes:

- Increased access to psychosocial support services for victims of crime and violence.
- Quality services rendered to victims of crime and violence.
- Improved access to comprehensive, integrated and timely support services
- Preventing GBVF before it occurs

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- Eliminating the social acceptance of all forms of violence against women, children and

LGBTQIA+ persons

- Eliminating secondary victimization
- Providing victim-centred and survivor focused services
- Providing appropriate and sensitive response, care and support services to victims of crime and violence.

2 Service overview

2.1 Description and objectives of the service

The Victim Empowerment Programme develops, monitors and facilitates the implementation of policies, legislation, strategies and programmes. The programme prioritizes the response, care, support, healing, prevention and protection of all victims of crime and violence

Funding will be considered in line with the following Objectives:

OBJECTIVE 1: Prevention, Education and awareness creation on GBVF and other forms of criminal victimization

OBJECTIVE 2: Provision of psychosocial support services contributing to the response, care, support, healing and empowerment of victims of crime and violence.

OBJECTIVE 3. Access to sheltering to victims of crime and violence.

2.2 Components of the service / activities Description of the beneficiaries to be served or service users

The beneficiaries to be served are all victims of crime and violence including women, children, older persons, men and LGBTQIA+ persons.

In five Districts of the provinces

Objectives	Activities	Target year/s
Outreach programmes, Awareness campaigns at schools, men's groups, women's groups, churches and community based organizations, radio talk and community campaigns.	<ul style="list-style-type: none">• Inform communities on availability of an access to resources• Provide information on referral procedures• Identify early warning signs• Develop programmes that will protect young people, families and other community members from becoming potential victims or perpetrators.• Counseling	3 Years (2024/25, 2025/26 and 2026/27)
Early Intervention: This include parental skills development, debriefing and therapeutic services focusing on empowerment of women and children exposed to mild or moderate domestic violence within the onset phase of domestic violence.	<ul style="list-style-type: none">• Debriefing• Over night facility for survivors• Meals• Counseling (lay and trauma)• Home visits (follow up and monitoring)• Establishment of support groups and group therapy• Transportation of destitute clients.• Support services• Referrals	3 Years (2024/25, 2025/26 and 2026/27)

Drop in centers: overnight shelter for emergency services for victims. Safe houses in the community		
Statutory: (court services)	<ul style="list-style-type: none"> • Court preparation for victims • Give support to victims at court • Care and supervision of child witness at court • Intermediary services • Counselling 	3 Years (2024/25, 2025/26 and 2026/27)
Continuum of Care: (shelter services) Shelters	<ul style="list-style-type: none"> • Therapeutic and Rehabilitation programmes • Skills development • Promotion of healthy lifestyle • Family enrichment programmes • Essential behavioural therapy and educational programmes for children. • Counselling • Referrals 	3 Years (2024/25, 2025/26 and 2026/27)
Re-unification services. (Reintegration services to the community)	<ul style="list-style-type: none"> • Counselling • Family enrichment • Home visits • Reintegration • 	3 Years (2024/25, 2025/26 and 2026/27)

2.3 Geographic coverage of the service

In five Districts of the provinces

Objectives	Geographical Areas	Target year/s
All objective	The service targets 5 Districts (22 Municipalities)	3 Years (2024/25, 2025/26 and 2026/27)

1.6 Time-related elements applicable to the service

Implementation of the programmes including after care services will be done on daily basis.

Quarterly reporting timelines

3 Staffing requirements

Staffing levels	Staffing should be compliant with Norms and Standards for VEP
Qualification of staff	Qualification of staff Qualified social workers and social auxiliary workers. Social Work supervisor or manager.
Experience of staff	Experience of staff A minimum of 2 years
Required accreditations or registrations	Required accreditations or registrations All professionals should be registered with relevant statutory bodies and in good standing.

4 Quality and compliance requirements

Knowledge and understanding of the following Legislative Frameworks:

Constitution of the Republic of South Africa Act No. 108 of 1996 as amended

Non- Profit Act No. 71 of 1997 as amended

National Strategic Plan on Gender Based Violence and Femicide (NSP-GBVF:2020-2030)

Domestic Violence Act No. 116 Of 1088 as amended

Victim Support Services Bill

Social Service Professionals Bill, 2023

Prevention and Combating of Trafficking in Person's Act, 2013 (Act 7 of 2013)

Domestic Violence Act, no 116 of 1998)

Criminal Law (Sexual Offences and Related Matter's) Amendment Act, no 32 of 2007.

The Probation Service Act, no 116 of 1991 and Amendment, no 35 of 2002

The Children's Act, no 38 of 2005

The Older Persons' Act, no 13 of 2006

Policy on the Provision of Psycho-Social Support Services

Intersectoral Shelter Policy for victims of Crime and Violence

5 Key performance indicators

OUTPUT INDICATORS	BENEFICIARY-LEVEL OUTCOMES INDICATORS
<p>Number of victims of crime and violence receiving psychosocial support.</p> <p>Number of victims of Human Trafficking identified</p> <p>Number of victims of Human trafficking who received psychosocial support</p>	<ul style="list-style-type: none"> • Increased awareness and coordination among communities traditional and religious leaders on GBV and its consequences. • Increased number of victims and families accessing the GBVCC toll free centre. • Increased number of people reached through various GBV prevention, education and awareness campaigns. <p>Empowered victims of violence and crime assessed, received quality services and treated with respect.</p> <ul style="list-style-type: none"> • Improved turnaround time in provision of trauma counselling on incidences of violence, emergencies. • Strengthened psychosocial services to victims of GBV. • More victims of violence reached and supported through early trauma support following incidences of violence, particularly against women, children and men. <p>Development of trauma informed and victim centred programmes for empowerment and healing of GBV and Human Trafficking victims.</p> <ul style="list-style-type: none"> • Increased number of victims assisted and referred to support services through the toll-free telephonic counselling service. • Enhanced skills on provision of victim centres and empowerment programmes for victims. • Strengthened psychosocial services to victims of GBV.

SIGNATURE:

Signed by: Maibele A

Designation : Director

Date : 29 August 2023